

# Hauliers & Driver Handout – UKP Worldwide



February 2024

This handout is designed for hauliers and drivers heading to UKP Worldwide (UKPW) ETSF (Customs). On occasion hauliers/drivers arrive outside of our ETSF opening hours, so we have created this handout with additional information.

**Location: UKP Worldwide ETSF, Unit 12 Century Court, Westcott Venture Park, Aylesbury, HP18 0XP.**



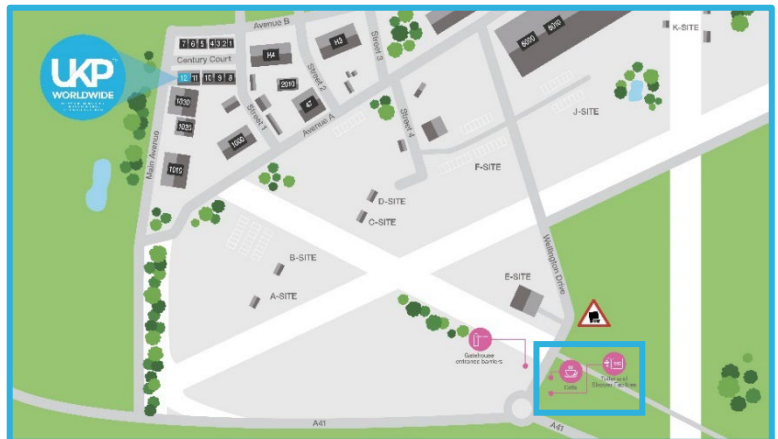
## UKPW ETSF (Customs) Opening Hours & Westcott Venture Park Opening Times

Customs Opening Hours
Monday to Friday, 09:00-17:00 Sunday 11:00-16:00 Closed Saturday & Public Holidays
Warehouse Hours for Customs Clearance
Last delivery at 16:00 hours Monday-Friday and 15:00 hours on a Sunday. Arrivals after this time will be booked in the next working day and will need to rest up at park entrance or a motorway service station
Westcott Venture Park Opening Hours
Westcott Venture Park is accessible 24 hours a day. If you arrive outside of the ETSF opening hours, you will be required to wait in the designated parking at the Gatehouse.



## Onsite Parking & Toilet Facilities

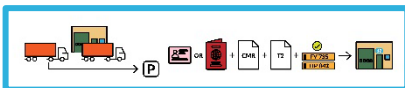
Onsite parking is available at the Gatehouse entrance to Westcott Venture Park outside of ETSF opening hours. Toilet facilities are also available on site during and outside of ETSF opening hours (see map for details).



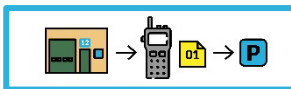
## Arriving at ETSF During Opening Hours

When you arrive at UKPW ETSF during opening hours, please follow the below steps:

1. Pull up and park next to the Customs ETSF office.
2. Please bring your Customs Documents and Passport to the Customs ETSF office at Unit 12 Century Court.



3. Once booked in with ETSF staff they will provide you with a walkie-talkie and request that you wait with your vehicle.



4. ETSF staff will radio through and request you bring your vehicle to Unit 12 for customs clearance.



5. Once cleared, please return walkie talkie and collect the necessary documentation.

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## Truck Waiting Area After Check-in with ETSF Office

Once checked in with UKPW ETSF Customs office, please wait with your walkie-talkie in the below designated waiting area.



## Parking When ETSF is Closed

As mentioned, when the ETSF is closed hauliers and drivers can park at the Gatehouse car park at the entrance to Westcott Venture Park, where there is toilet and shower facilities. There is also a café available between 07:30-14:30, Monday-Friday. NB: This is subject to change.



Alternatively, it is recommended that drivers park up and wait at Motorway Services. The two closest to UKP Worldwide are:

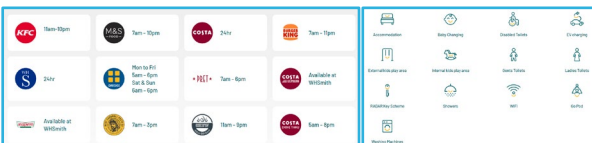
### Cherwell Valley Moto Services

**Location:** M40, Junction 10. Northampton Road, Ardley, Bicester, Oxfordshire, OX27 7RD.

**Journey time from Cherwell Valley Services to UKPW ETSF:** 31 minutes approximately.

**HGV Parking\*:** 2-24 hours - £30.00 HGV only or HGV with food voucher (£10.00) £32.00.

Facilities and on-site brands:



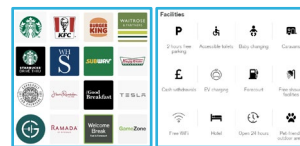
### Oxford Welcome Break Services

**Location:** M40, Junction 8a. Thame Road, Waterstock, Oxfordshire, OX33 1LJ.

**Journey time from Oxford Welcome Break Services to UKPW ETSF:** 15 minutes approximately.

**HGV Parking\*:** 2 hours free. Parking costs displayed on-site.

Facilities and on-site brands:



\*Information is correct at time of creation July 2022.

If you arrive outside of ETSF opening hours, we ask that you respect our neighbours and the countryside by driving carefully.

For further information visit: [www.ukpworldwide.com/trucks](http://www.ukpworldwide.com/trucks).

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